

# Families & Supporters Code of Conduct Policy



Supporters of either Keilor Park or the opposition are expected to behave in line with this Family & Supporters Code of Conduct. This policy sets out the standards expected of all supporters by upholding the following to the best of their ability:

- Encourage children to participate, do not force them.
- Remember that children learn best by example. Applaud good play by both teams. Never ridicule mistakes or losses including opposition players and supporters. Show respect to all players, coaches, umpires and spectators.
- Recognize the value and importance of volunteer coaches and officials.
- Treat others as you would like to be treated.
- Avoid bullying or harassment on social media and any kind of electronic communication like Facebook, email, sms, voice mail, Instagram etc..
- Encourage players to always participate according to the rules and respect official's decisions.
- Demonstrate appropriate social behavior by not harassing or using foul language to umpires, players, coaches or other spectators
- An umpire's job is a difficult one and they are young and still learning themselves - put yourself in their position
- Focus on the player's efforts - never ridicule or yell at a player for making a mistake or losing the game. Teach that honest effort is the victory, not the winning.
- Respect the rights and dignity of every player regardless of their gender, ability, cultural background or religion. Support all efforts to remove verbal, racial and physical abuse and to settle disagreements without resorting to hostility or violence.
- If you disagree with an official, raise the issue through the appropriate channels rather than questioning the official's judgment and honesty in public. Raise any concerns privately.
- Support your club officials; offer your assistance to the team so that every opportunity is being provided for the best supervision. Involvement is a satisfying opportunity for both you and your child.
- Discuss the code of conduct amongst your friends/family/players so that everyone are aware of their obligations.
- Actively promote the codes of Conduct and foster high standards of behavior for your club at all times.

## Escalation

Any breach should be reported immediately to the relevant Match Day Official and then if required to the Junior Co-Ordinator or Senior Football Operations Manager who may, if serious enough, escalate the matter further to the Football committee.

## Penalties

Supporters will be provided a 1<sup>st</sup> warning by the Match Day Official. Subsequent warnings may result in expulsion from games or family player suspension.

## Policy Review

The policy will be reviewed on an annual basis to ensure that the policy remains current and practical.